



Lauren Ferris

Graphic Designer

Education


Wayne State University 2024

Bachelor in Fine Arts - Graphic Design,
Minor in Digital Art and Photography

Skills & Strengths

- Adobe Illustrator
- Adobe InDesign
- Adobe Photoshop
- Adobe Premiere Pro
- Customer Service
- Layout Design
- Illustration
- Typography
- Photography
- Organized
- Teamworker

Contact

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 laurenferris.com

Bio

Hello! I am Lauren Ferris, a graphic designer from Michigan focusing on layout design, typography, illustration, and photography.

Experience

The Henry Ford 2024-Present

Guest Service Supervisor

- Prepare the Welcome Center or Village for daily operations: Ensure the space is clean, organized, and ready to welcome guests.
- Monitor and ensure that guest services cash activities are reconciled
- Direct staff on their work locations and responsibilities for the day
- Adjust team schedules to accommodate staffing needs
- Provide overall guidance on day-to-day guest services operations
- When necessary, pitch and assist with the various tasks I previously performed as guest service associate.

The Henry Ford 2022-2024

Guest Service Associate

- Greets guests and acts as a host.
- Orients and assists guests planning their day at The Henry Ford.
- Sells tickets and packages to all ticketed events or experiences.
- Works with guests to understand admission options including daily tickets, multi-venue packages, annual memberships, and special events.
- Assists guests in resolving the problems they may have.